



Oakley

Disposal Newsletter

*We're your neighbors
and we are here to serve you.*

It is the goal of Oakley Disposal Service to provide unincorporated Oakley residents with the best individualized service possible.

If you are a new customer, please feel free to call us so that we can start your service and advise you of your scheduled pickup day.

Should you have any questions regarding your service please do not hesitate to contact our customer service department.

For any unresolved questions or concerns, please contact the Contra Costa Conservation & Development Department at 651 Pine Street, 4th Floor – North Wing, Martinez, CA 94553 or (925) 335-1290.

BASIC RESIDENTIAL SERVICE
Prices Effective October 1, 2008

Garbage Container Size (max.)	\$ Per Month	\$ Per Quarter
20 gallon	\$23.34	\$70.02
32 gallon	\$28.85	\$86.55
96 gallon	\$31.85	\$95.55




Oakley Disposal Service

3231 Main Street • Oakley, CA 94561
(925) 757-7660
www.oakleydisposal.com

Put It Together: Recycling

Oakley Disposal Service provides residential curbside recycling on a weekly basis and consists of two (2) 14-gallon crates. Recyclables can be mixed together in both containers ... there's no need to separate recycling into different crates. Please clean your recyclables by rinsing out all containers.

RECYCLABLE ITEMS TO INCLUDE IN BLUE & WHITE CONTAINERS:

- Newspaper, Colored Paper, White Paper, Computer Paper, Magazines, etc., Telephone Books, Envelopes, Shredded Paper, Construction Paper, Coupons, Junk Mail, Manila Folders, Paper Bags, Chipboard (cereal boxes, shoe boxes).
- Cardboard – No larger than 24 inches. Please tie.
- All Colored Plastics with recycling logo (chasing arrows) on it.  Examples: Shampoo bottles, bleach & detergent containers, clean food trays, 5-gallon buckets, or any other #1-#7 stamped containers.
- Aluminum & Tin Cans, Glass Bottles or Jars, California Redemption Value (CRV) Plastic Containers, Soft Drink Bottles, Plastic Milk/Water Jugs (HDPE #2).
- Plastic Bags, Steel Cans, Aluminum Foil, Clean Plastic Food Containers, Egg Cartons (non-Styrofoam), Toys such as plastic tricycles (NO Electronics), Laundry Baskets.

Please Flatten Plastics!

Please Remove All Caps & Lids! Please empty all contents from plastics.

DO NOT INCLUDE THESE ITEMS: NO Electronics!

- Ceramics, Styrofoam, Fabrics, Food, Liquids, Diapers, Paper Towels, Toilet Paper, Facial Tissue, Green Waste, Garden Hoses, Ropes, Chains, Wire, Rocks, Car Parts, Aerosol Cans, Light Bulbs, Window Glass, Plates, Drinking Glasses, Appliances, Batteries, Metal, Wood, Shoes, Video Tapes, CDs, DVDs.
- Hazardous Waste including Polishes and Cleaners, Oven Cleaners, Drain Openers, Lighter Fluid, Cosmetics, Insecticides, Pool Chemicals, Fungicides, Herbicides, Grease and Rust Solvents, Wood and Metal Cleaners, Carburetor Cleaner, Used Oil and Oil Filters, Transmission Oils, Antifreeze, Gasoline, Fuel Additives, Glues, Cement, Paint, Paint Thinner, Paint Stripper.



Ask The Recycling Guy

Q How do I properly dispose of my baby's diapers?

A Please bag diapers and place them in the garbage toter.

Q Are my diabetic needles recyclable?

A No, needles are not recyclable. You can call your local pharmacy or go to www.sharpsinc.com for information on where to go to dispose used needles.

IMPORTANT INFORMATION ABOUT YOUR GARBAGE SERVICE



GARBAGE COLLECTION:

Garbage Containers are provided by customers, except for 96 gallon toters which are provided by Oakley Disposal Service. Please **DO NOT** place the following items in the garbage containers (Contact Oakley Disposal Service to find out what to do with these items):

- Explosives, chemicals, pesticides, hazardous or toxic materials of any kind. **Please read labels on containers for proper disposal methods.**
- Hot ashes, sod, dirt, rocks, concrete.
- Liquids or petroleum products (such as oil, gasoline, antifreeze or similar substances).
- Car parts, tires, batteries.
- Appliances such as microwave ovens, computers, computer screens or TVs.
- Clean lumber, furniture (except small pieces of painted lightweight wood such as wood trim that can fit in the cart with the lid properly closed).
- Household batteries, mercury-containing electronic items (cell/cordless phones, answering machines, computer parts, DVD/VCR players, fluorescent lamps, thermostats, etc.)

Please contact Oakley Disposal Service if you'd like to change your garbage service or if you have any questions, comments, or concerns at (925) 757-7660.

MISSED PICK-UP: We assume all pick-ups to be complete unless we are notified by the customer within 48 hours after a missed pick-up.

CONTAINER PLACEMENT: All container lids should be closed. Please allow a minimum of 3 feet of distance between garbage containers. The containers should be placed 5 feet from any other object. Place toter in the street with wheels against the curb. All trash cans and recycling bins should be at the curb by 5:00 a.m. on the day of service. If you have additional trash or green waste, please call our office at least 24 hours in advance for pricing and we will notify our driver of the extra items.

BILLING & PAYMENTS: Customers are billed on a quarterly basis. Customers must pay by cash, check, money order, Visa or Mastercard. Returned checks will be charged a \$25.00 fee per check. Accounts stopped due to returned check must be paid by cash, money order or certified check only.

Customers can also pay their bill online. Go to www.oakleydisposal.com. Hit the "Pay Here" tab, enter the Customer Number and Access Code (found on your bill) along with your email information and then you are all set up!

The address to pay a bill in person is 3231 Main Street, Oakley, CA 94561. Business hours are Monday through Friday, 8:00 a.m. to 5:00 p.m. There is also a mail slot available for payments to be dropped off during non-business hours. Please mail payments to P.O. Box 5397, Concord, CA 94524.

Bin or Cart Replacement

We will repair or replace toters and recycling bins as needed. Additional fees will be assessed for toters pulled that are burned, damaged or due to an unpaid bill.

Annual Spring & Fall Clean-Up Day

Oakley Disposal Service provides residents with two free clean ups per year. The clean up days are pre-scheduled in the Spring and Fall. Two weeks prior to your clean up days, you will receive a card informing you of your pickup date for your residence and what items are eligible for pickup.

Residential Motor Oil Recycling Program

Call our office for a free motor oil kit mailed to your home. Once the container is full, call to arrange for a pick-up and a new kit at (925) 757-7660.

Appliances/e-Waste Collection

Please call our office for prices or to arrange a pick-up of these items. Some electronic waste, such as TVs, computer monitors and appliances, can be picked up curbside for a fee. Please call Oakley Disposal Service for more information.



FREE HOME COMPOSTING WORKSHOP



Organic waste accounts for 20-40% of household waste. Composting can

reduce the volume of garbage sent to the landfill by turning ordinary yard clippings and kitchen scraps into a nutrient-rich soil enhancer. To learn how quick and easy home composting can be, attend the FREE Composting Workshop in Discovery Bay from 9 a.m. to 11 a.m. on Saturday, March 6th. Compost bins will be available for a reduced price.

Call the County Recycling Hotline at **1-800-750-4096** to reserve your seat. For more information, including the schedule of other workshops, visit www.cccrecycle.org or call the Recycling Hotline.

Recycle Your Christmas Tree

Oakley Disposal is offering after-holiday pick-up and recycling of all natural Christmas trees up to 5 feet tall. After removing lights, ornaments, tinsel and tree stand, please place your tree at the curb with your other debris. Our drivers will pick up your tree on your regular GREEN WASTE day. It will be recycled.



If your tree is over 5 feet tall, please cut or saw it in half and place it on the curb. Flocked trees are not recyclable, but we will be happy to collect them for you. Artificial trees cannot be recycled and must be disposed of in the garbage.

If you have any questions, please contact Oakley Disposal at (925) 757-7660.



For the most comprehensive and up-to-date information regarding local reuse and recycling services and facilities, visit www.cccrecycle.org or call the County Recycling Hotline at **1-800-750.4906**.

Please be green and keep your recyclables clean!



Household Hazardous Waste Drop-Off Facility

For safety and environmental reasons it is illegal to dispose of Household Hazardous Waste in the garbage, sewers, or storm drains. No HHW shall be disposed of in the garbage containers. If you have questions regarding HHW, please call Delta Diablo Household Hazardous Waste Collection Facility at (925) 756-1990.

What To Do With Universal Waste

Universal waste is a type of hazardous waste. It is so common and prevalent in almost every household that it is considered "universal". It is **ILLEGAL** to place universal waste in any garbage or recycling container because it

contains harmful chemicals and products. Universal waste includes household batteries, fluorescent lamps, thermostats, CPUs, VCRs, DVDs, radios, microwaves, etc. Universal Waste can be taken to Delta Diablo Household Hazardous Waste Collection Facility located at 2550 Pittsburg-Antioch Hwy. in Pittsburg and is open Thursday, Friday and Saturday from 9 a.m. to 4 p.m. For more information, call (925) 756-1990.

Report Illegal Dumping

If you see someone dumping trash on the side of the road or in a creek, **call the Police or Sheriff** and report all relevant details such as date and time, location, description of vehicle and driver. Your information can help law enforcement stop a criminal act that hurts the community and environment. If illegally dumped material is on private property, call **Contra Costa County Environmental Health** at **(925) 692-2500**.

Help STOP Illegal Dumping.



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Green Waste Collection Calendar – 2010

YOUR PICK UP DAYS ARE **NOT** SHADED

JANUARY						
S	M	T	W	TH	F	SA
					1	2
3	4	5	6	7	8	9
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31						

FEBRUARY						
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28						

MARCH						
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JUNE						
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OCTOBER						
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NOVEMBER						
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DECEMBER						
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GREEN WASTE COLLECTION

Curbside green waste collection is provided every other week. **Please refer to the calendar** to find your collection schedule.

Residents have two green waste collection options:

- Two (2) Cans – 32 gallons max. each. Customer provides containers. Weight is limited to 50 lbs. per container.
- Five (5) Bags – 32 gallons max. each. Customer provides bags. Weight is limited to 50 lbs. per bag.

Green Waste includes: Yard Trimmings, Grass Clippings, Flowers, Weeds, Leaves, Tree Prunings – 4 ft. length & 18 in. diameter maximum and tied

Green Waste DOES NOT INCLUDE: Food Waste, Ashes, Pet Waste, Household Trash, Dirt, Sod, Rocks, Household Hazardous Waste

Green Waste Containers must have 2 handles.

Please be green and keep your recyclables clean!



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PRST STD
 U.S. POSTAGE
PAID
 PERMIT NO. 481
 CONCORD, CA

Please keep the 2010 Green Waste Collection Calendar for your records.